



VICTORIOUS FESTIVAL 2022 - ESSENTIAL GUIDE

We're so excited to be able to welcome you back to Southsea Seafront for Victorious 2022! We've put together a handy guide of all the information you'll need to get the most out your visit to Victorious!

1. KEY INFO

General Event FAQs - click [HERE](#)

Festival Map - click [HERE](#)

Line Up Times – click [HERE](#)

Getting to Victorious - click [HERE](#)

PLANNING ON DRIVING TO VICTORIOUS?

Take note: The festival site car park is SOLD OUT!

DO NOT Head to this car park if you do not have a pre-booked parking ticket. **If you need to drive, use the Lakeside Park and Ride Service instead.**

It is located at Lakeside North Harbour, Western Road, Portsmouth, Hampshire, PO6 3EN and drops off a short walk from Gate D.

See the full info – [HERE](#)

2. ESSENTIAL INFO

Festival Opening Hours

Friday: 11:00 – 23:00

Saturday: 10:00 – 23:00

Sunday: 10:00 – 23:00

Friday is now opening at the earlier time of 11am.

The World Music Stage and The People's Lounge will be ready and raring to go – see line up [HERE](#). All Common Stage Arena amenities will be open from 11am, with re-entry available until 8pm. Please note: **Friday has restricted site access and takes place in the Common Stage Arena, and World Music Village only - No Kids Arena.**

Afternoon Special Guests

Victorious is unique in that we have brilliant afternoon special guests each day (Primal Scream, Sugababes and

The Libertines). These acts are on early in the afternoon (approx. 1pm) so please, please arrive early and **allow plenty of time to get in before your favourite bands start**. Victorious is a big site and you'll need to allow time to get through the gates and head over to the correct stage.

E-Tickets

All tickets are e-tickets. We recommend printing your e-ticket, however if you can't, you can show it on your phone. Please have your ticket ready. If you're using a phone, we recommend screenshotting your e-ticket in advance.

Age Restrictions

We operate a strict challenge 25 policy on all bars AND at the gate where anyone aged 15 or under must be accompanied by an adult aged 18 or over. Accepted forms of I.D. include Passport and Driving Licence ONLY.

Bars

Please note that most of our bars this year will be card payment only. Please see the map [HERE](#) for more details.

Food and Drink Restrictions

Drinks are not permitted in the festival site with the exception of factory sealed water bottles or an **empty reusable water vessel** (no glass permitted). There will be plenty of free water stations on site. Food is not permitted with the exception of baby food. There is a huge variety of food and drink outlets available on site. If you have any dietary or medical requirement see [our extenuating circumstances](#) section for more information.

4. TOP TIPS FOR A GREAT VICTORIOUS FESTIVAL

Explore our website

Visit victoriousfestival.co.uk to get familiar with the event and all it offers ahead of the weekend.

Read the festival FAQs

We recommend you have a read of the [festival FAQs](#) page so you know what to expect at Victorious Festival.

Campsite Ticket Holders

If you're camping – please read the Farlington Fields Offsite Campsite information [HERE](#) before leave and make sure you head to the campsite first – before heading to the festival site.

Campsite Address: Farlington Playing Fields, Eastern Road, Portsmouth, Hampshire. PO6 1UW

Please note; The campsite entrance has changed.

Use the address above to travel into the area then start to follow the Victorious Campsite directional signage.

Premium Upgrade Ticket Holders

Remember, you require both your Standard entry ticket AND your Premium Upgrade BOLT-ON ticket to gain access to the festival.

Festival Attire

Victorious is a BIG festival so wear comfy footwear. Check the weather forecast ahead of time and plan accordingly.

Merchandise

Don't forget to visit our merch stand located in the Common Arena. Here you can pick up your pre-ordered items plus buy official Victorious merch, band merch, lanyards, bucket hats and more!

Lockers and Charging

Lockers, including some with power sockets for phone charging, are now available to pre-book online – [HERE](#).

You can find them located in The Common Stage Arena at the festival site and at the Offsite Campsite. Numbers are limited so book early to avoid disappointment. Remaining lockers will be available onsite at the weekend.

Look after Southsea Seafront

We're so lucky to be located on the stunning Southsea Seafront. Please respect the location and help keep the site clean and tidy by using the cup returns and dropping your litter in the bins provided.

Stay Hydrated

Drink water and stay hydrated - bring a reusable water bottle (glass is not permitted) or a factory-sealed bottle of water and fill up at the many free drinking water points around site. Free tap water is also available from all bars.

Festival Safe

If you haven't been to a festival before, or for a long time we really recommend checking out the festival safe website – [HERE](#). It's got lots of information on what to expect at festivals and things to think about before you go to help you prepare for a brilliant weekend.

5. LOOK OUT FOR EACH OTHER, BE KIND

Victorious is known as a big friendly festival because of its great festival-goers. Keep looking out for each other and be kind – a little goes a long way. If you do come across anyone who is feeling unwell or needs help in any way, direct them to welfare, medical or go straight to a member of security or a steward.

Personal Space & Crowds

We know festivals can be crowded in certain areas - especially when you want to get close to your favourite acts, but please be mindful of people's personal space.

Welfare and Medical

You can find the fantastic welfare teams located next to the Common Stage and on Avenue De Caen opposite the Acoustic Stage. Welfare will also be taking in **lost property** throughout the event.

Staying safe and Security

Security staff, stewards, police, working dogs and medical staff patrol the site and CCTV cameras are employed – both on and off-site – for crime prevention and safety purposes. If you see anything suspicious let a member of security or a steward know. They're all there to help look after you and ensure you have a good time.

Personal Safety

We know you want to have a drink or two, but consider that drinking to excess can leave you vulnerable, so look out for each other. Arrange a meeting point with your friends if you get split up from each other, so you know where to head to. **Drugs. Quite simply – don't bring them.**

Safer Spaces

We're committed to delivering a safe environment and operate a zero-tolerance policy towards sexual assault, harassment, racism, discrimination and any other anti-social behaviour. If you experience any of the latter, please report it to the nearest staff member, steward or security guard. We have specialist support services situated at our medical and welfare tents as well as roaming welfare teams who are there to help you at any time. For more information on Safer Spaces click - [HERE](#)

6. CUSTOMER SUPPORT

E-ticket Issues

All tickets are e-tickets and will be sent to the email address you booked with, approximately 2 weeks before the festival. We recommend you try searching Kaboodle in your inbox and junk/spam folders.

In the meantime, you can view your tickets on the Kaboodle website if you [login to your account](#). If you do not already have an account, then please click 'forgot password' and it will guide you through the set up process.

If you still can't locate your ticket, please email our ticket providers at victorious@kaboodle.co.uk who will re-issue it.

FAQS

You may find the answer you're looking for on our FAQ page – [HERE](#).

Full **Victorious Festival Terms and Conditions** can be found - [HERE](#)

For any other queries please email info@victoriousfestival.co.uk

We hope you have an amazing time at Victorious Festival 2022!